

Privacy Notice

Protecting your private information is our priority. This Privacy Notice applies to <https://inclivio.com>, and Pingr Tools, LLC ("Inclivio") and governs data collection and usage, including any personal information collected, stored, or used by us, such as information you provide to us by email or as part of your use of Inclivio's services, including Inclivio's mobile apps. For the purposes of this Privacy Notice, unless otherwise noted, all references to Inclivio include <https://inclivio.com>.

The information provided in this Privacy Notice is designed to inform you of what information Inclivio collects, why we collect such information, how we use the information we collect, and the choices we offer, including how to access and update information. By accessing or using Inclivio and its services, you consent to the Terms and Conditions and acknowledge this Privacy Notice, including our collection, use, and disclosure of your personal information, as described below. This Privacy Notice is not a contract and does not create any legal rights.

Please read this Privacy Notice carefully.

Collection of your Personal Information

Personal information is any information that can be used to identify you. This Privacy Notice does not cover data that we, or our authorized third-party vendors or partners, collect that cannot be used to identify an individual or to pseudonymous data. If we are in possession of any deidentified data, we commit to maintaining and using deidentified data without attempting to reidentify the data.

We get most personal information directly from you, through Inclivio's website, or from transactions with you. We might also obtain personal information about you from other Inclivio services users or other entities with which we have contact. For example, we may obtain information through transactions you have with our authorized third party vendors or partners, including our affiliates, third-party resellers, or referral partners. If you are sharing information with us about any other individual, you must obtain their consent.

In order to better provide you with products and services offered, Inclivio may collect personally identifiable information, such as your:

- First and Last Name
- Mailing Address
- Billing Address
- E-mail Address
- Phone Number
- Time Zone

If you elect to share it, Inclivio's products and services may also collect geolocation data about you and personal data from your wearable devices and smartphone sensors.

If you purchase Inclivio's products and services, we collect billing and credit card information. This information is used to complete the purchase transaction.

We do not collect any personal information about you unless you voluntarily provide it to us or affirmatively opt-in to allowing us to collect it from you (for example in the case of geolocation data or data from your wearable devices or smartphone). However, you may be required to provide certain personal information to us when you elect to use certain products or services. These may include: (a) registering for an account; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services.

Use of your Personal Information

Inclivio collects and uses your personal information to operate and deliver the services you have requested; to help identify you; to perform contractual obligations, including processing and fulfillment of orders; to communicate with you; to properly administer our website; to research and analyze the use of our website and services so we can improve our services; to perform internal audits and records maintenance; and to comply with legal obligations and defend legal claims.

Inclivio may also use your personally identifiable information to inform you of other products or services available from Inclivio and its affiliates.

You can choose not to provide certain information to us, but it may delay or prevent Inclivio from providing our products or services to you, including your ability to create an account, create or participate in research studies, receive timely survey notifications, and purchase Inclivio services.

The personal information Inclivio collects is retained as long as is reasonably necessary for our business operations and to comply with applicable law.

Sharing Information with Third Parties

Inclivio does not sell, rent or lease its customer lists to third parties.

Inclivio may share data with trusted partners, such as:

- Our affiliates;
- Service providers and vendors, such as payment processors, promotional partners, website hosts, analytics providers, legal counsel, and various customer, technology, and operational support;

- Third parties you approve, such as social media sites;
- Law enforcement agencies, regulatory bodies, courts, or other public authorities to comply with our legal and regulatory obligations, to respond to requests from governmental authorities, to protect Inclivio's legal rights, to defend against legal claims, or as otherwise required by law.

The categories of personal information we may disclose to third parties includes:

- Your name;
- Contact information, including your phone number, email address, mailing address, and social media account identifiers;
- Payment card number (or other payment method) and related validation information;
- Information you provide when interacting with the Inclivio website, including user account information, transaction data, and communications (e.g., email, direct messages);
- Website analytics information, including when, how often, and for how long you use the site; information related to your geographic location; the content you submit and view; and
- Other identifiable information you may authorize us to share with other Inclivio users, such as geolocation data.

All such third parties are prohibited by their contracts with Inclivio from using your personal information except to provide these services to Inclivio, and they are contractually required to maintain the confidentiality of your information. Some third-party providers may independently collect personal information when you use Inclivio products or services, however. For example, third party service providers may set a cookie on the Inclivio website to enable social media or billing features to function properly. Our authorized third-party vendors and partners have their own privacy notices which govern their use, handling, and disclosure of your Personal Information.

Inclivio may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Inclivio or the site; (b) protect and defend the rights or property of Inclivio; and/or (c) act under exigent circumstances to protect the personal safety of users of Inclivio, or the public.

In the event of a merger, acquisition, corporate change, or bankruptcy, Inclivio may share or transfer your personal information as part of a transfer of all of our assets to, for example, the acquiring entity or trustee.

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by Inclivio. This information can include: your IP address, browser type, domain names, access

times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Inclivio website.

Use of Cookies

The Inclivio website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Inclivio pages, or register with Inclivio site or services, a cookie helps Inclivio to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Inclivio website, the information you previously provided can be retrieved, so you can easily use the Inclivio features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Inclivio services or websites you visit.

We do not currently respond to "Do Not Track" browser settings because a uniform technological standard has not yet been developed. We reserve the right to update our practices and Privacy Notice as such standards are created and evolve.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Retention, Confidentiality, and Security of your Personal Information

Inclivio stores personal Information for as long as is reasonably necessary to fulfill the purpose of collection or further processing as described in this Privacy Notice; as we determine is necessary for business records; and as required under applicable law.

Inclivio maintains reasonable physical, electronic, and procedural safeguards to secure your personal information from unauthorized access, use, or disclosure. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure and therefore Inclivio cannot guarantee security. In the unlikely event that Inclivio believes that the

security of your personal information in our possession or control may have been compromised, we may seek to notify you. As applicable, we will comply with notification requirements for a security breach and may also notify you by email.

Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records
- Direct any service providers to delete your personal information from their records

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing intended functionality;
- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
- Comply with the California Electronic Communications Privacy Act;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- Comply with an existing legal obligation; or
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

Children Under Thirteen

Inclivio does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website. If you are a parent or guardian and believe that your child under the age of thirteen has provided personal information to Inclivio without your consent, please notify us at support@inclivio.com. If we become aware that information is or has been submitted by or collected from a child under the age of thirteen, we will work promptly to delete such information.

Residents of the European Economic Area and United Kingdom

If you are a resident of the European Economic Area or the United Kingdom, under the General Data Protection Regulation (GDPR) and Data Protection Act 2018 (UK GDPR), Inclivio can only use your data for certain reasons where we have a valid legal basis. We will only use (process) your personal data if you have given us consent to do so, it is necessary to fulfill a contract, or it is necessary for a legal obligation.

To deliver services to you, it is necessary for us to transfer your personal data to the United States. Until there is an adequacy decision, we will enter into standard contractual clauses with our service providers when needed to ensure compliance with applicable data protection laws.

In addition, you have the following rights with respect to your personal information:

- You have the right to request access to your personal information in our possession.
- You have the right to request rectification (correction of inaccuracies) of your personal information in our possession.
- You have the right to erasure (deletion) or of certain restriction of processing of your personal information in our possession.
- You have the right to object to the processing of your personal information in our possession.
- You have the right to data portability (transfer) of your personal data in our possession.

Where you have given Inclivio consent to process your personal data for a specific purpose, you may withdraw that consent for processing that has not yet occurred.

We hope that we can resolve any questions or concerns you may have about this Privacy Notice. In the European Union, you have the right to file a complaint with a supervisory authority.

E-mail Communications

From time to time, Inclivio may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication. In order to improve our Services, we may receive a notification when you open an email from Inclivio or click on a link therein.

If you would like to stop receiving marketing or promotional communications via email from Inclivio, you may opt out of such communications by clicking on the UNSUBSCRIBE button.

We reserve the right to verify the identity of any person making a request to opt-out or to delete or modify personal information; provided, however, that we will have no liability of any kind resulting from false or erroneous requests or any change or deletion made by us for any reason.

External Data Storage Sites

We may store your data on servers provided by third party hosting vendors with whom we have contracted.

Changes to this Privacy Notice

This Privacy Notice applies to all relevant information collected by or provided to Inclivio or our authorized third party vendors or partners as of the Effective Date. When we make any material changes to this Privacy Notice, we will update the Effective Date and may notify you by sending a notice to the primary email address specified in your account. Your continued use of the website and/or the Inclivio services following such notice will constitute your acceptance of the changes.

Contact Information

If you no longer wish to receive communications from Inclivio, please contact us at support@inclivio.com. Opt-out requests may not be able to be immediately processed and we may continue to send you other types of transactional email communications.

If you have any questions or concerns about our Privacy Notice or would like to exercise your rights under applicable privacy laws, please contact Inclivio at:

Pingr Tools, LLC
Seattle, Washington

Email Address:
support@inclivio.com

Effective as of June 17, 2025